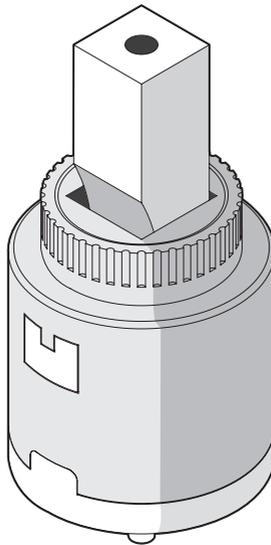




# Mixer Cartridge Replacement

## Installation Guide



Thank you for purchasing this Par Taps product



designed and built  
in australia

# Replacing Mixer Cartridges

1- Turn off mains water supply and ensure that all dishwashers and washing machines are not in use.

2- If present, remove the plastic cap covering the grub screw. Loosen the grub screw and remove the handle (**Fig. A**). Some models do not have this cap and the grub screw is located by removing the Lever Pin (**Fig. B**).

3- Gently pry off the Dome(1) from inside, either with a flat screwdriver or by unscrewing by hand (depends on model).

4- With a spanner of suitable size, unscrew the cartridge locknut (2). Some mixers may require a tube socket to remove the locknut (2) Take care not to damage either the locknut or the exterior finish of the body (4).

5- Remove the mixer cartridge(3). Check inside the body for any foreign matter and clean if necessary.

6- Insert the new cartridge, ensuring that the locators on the bottom of the cartridge match the position of the holes in the body(4).

7- Hold the mixer cartridge firm while screwing the locknut(2) back with a spanner to a firm tightness (ensure you do not overtighten). Take extra care in this procedure as not to damage the thread on the body(4) or the locknut(2).

8- Turn mains water back on and ensure there are no leaks present anywhere.

9- Fit the Dome(1) back on by hand, replace the handle and tighten the grub screw. Ensure the handle has a secure fitment, and push the plastic cap back in if one was removed.

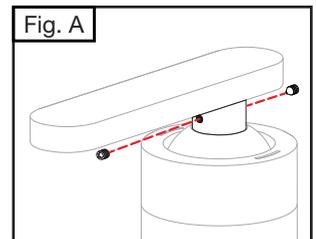
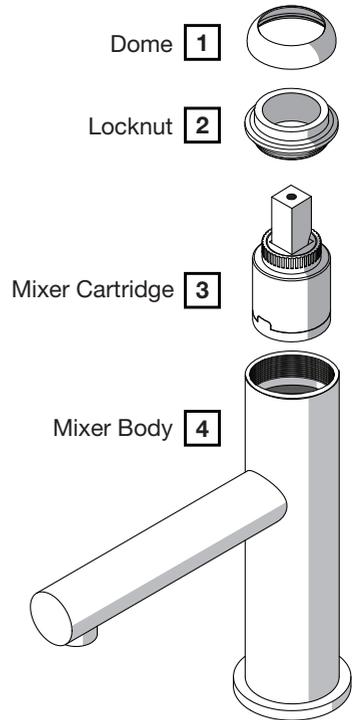


Fig. A - Possible Grub Screw Cap Locations ( depends on model )

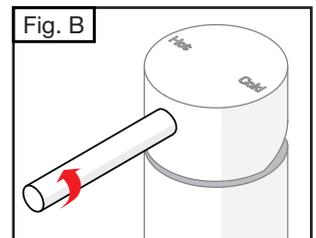


Fig. B - Unscrew Lever Pin on certain models to locate grub screws ( eg. Lugano )

# Replacing BURJ (2014 and earlier) Mixer Cartridges

**Note:** Applies to BURJ mixers purchased in 2014 and earlier. Mixers purchased after 2014, refer to cartridge replacement on previous page.

1- Turn off mains water supply and ensure that all dishwashers and washing machines are not in use.

2- Remove the plastic cap from the handle rear with a flat screwdriver. Loosen grub screws and remove handle.

3- Gently pry off Dome (1) from inside with a flat screwdriver

4- With a spanner of suitable size, unscrew the cartridge locknut(2). Take care not to damage either the locknut or the exterior finish of the body (6).

5- Remove the mixer cartridge, which is inside a brass sleeve (3). Grip the top of the cartridge sleeve(3), and the protruding sleeve base lip(5). Apply pressure and twist the bottom base out of the sleeve using a small screwdriver in the opening between the “O” Rings (**Fig. A**). Remove the mixer cartridge (4) from the sleeve.

6- After removing the mixer cartridge, check inside the mixer body for foreign matter and clean if necessary.

7- Insert the new cartridge into the brass sleeve(3) and replace the bottom sleeve base(5), ensuring the holes on the flat face of the base match the two raised plastic knobs on the bottom of the cartridge. Press firmly into place.

8- Replace the sleeved cartridge into the body(6), ensuring the two locating screws in the sleeve base line up with the locator holes in the body(6).

9- Replace the cartridge locknut(2), ensuring you do not over tighten. Take extra care in this procedure as not to damage the thread on the body(6) or the locknut(2).

10- Push the Dome(1) back on by hand, install the handle and tighten the grub screws, making sure that the handle has a secure fitment. Replace the plastic caps on the rear of the handle.

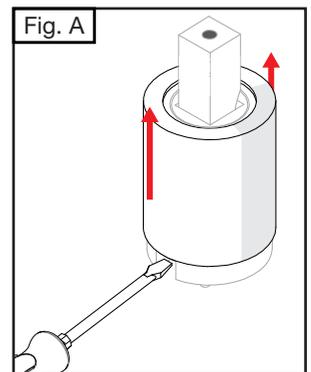
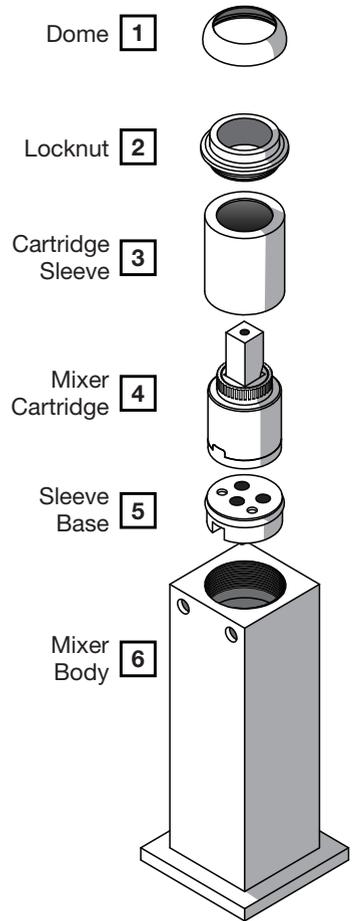


Fig. A - Insert flat screwdriver into Sleeve Base and lever off gently

# Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Par Taps' warranty covers the repair and/or replacement of any product which is defective through faulty workmanship or faulty materials. Our warranty is in addition to other rights and remedies available to the customer under law. The warranty period commences from date of purchase. In order to make a warranty claim you must follow the steps listed below. Your claim will then be considered and processed. Please note that you are responsible for the cost of returning the goods to Par Taps unless this involves unreasonable cost in which case Par Taps will make necessary arrangements for collection/inspection. Par Taps will decide the steps necessary to rectify the problem which may involve a repair, a replacement or a refund. Par Taps will not be liable for any claim/s for labour, additional products or parts associated with alleged faulty product or for work not approved by Par Taps save for those covered by the Australian Consumer Law. Should a warranty claim be made and attended to by a Par Taps service agent and the fault is deemed to be due to an improper installation or due to other goods used in conjunction with the goods, Par Taps reserves the right to charge a call out fee and, if the service agent repairs the product, an additional service fee will be payable by the owner of the residence where the goods have been installed.

To the extent permitted by law, Par Taps will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the products or components. Any warranty shall be void due to any of the following occurring:

- Products not installed by a licensed plumber.
- The inability to provide proof of purchase or documents with the adequate information
- Tapware exposed to water pressures and or temperatures that exceed stated limitations as per the product
- Installation instructions
- Isolation stop valves not fitted as stated on installation instructions
- Products not installed in accordance with the manufacturer's installation instructions
- Products used for incorrect applications, non-potable water etc
- Damage as a result of debris/particles due to inadequate flushing of system prior to installation
- Failure to clean and/or replace aerator insert
- Damage to finishes by abrasive chemicals, sealants etc
- Damage to finishes during installation or post installation
- Failure to observe manufacturer's care and cleaning instructions.

## Custom Made or Finished Products

Par Taps Pty Ltd offers a custom made service whereby many products can be manufactured to suit your clients needs including sizing changes and also a variety of coated or natural finishes. As the variety is great we encourage you to contact our office by either email or fax with an accurate diagram and/or description of the particular product / s you do require and we shall advise you if the work is within our parameters and also your nett pricing for the custom made product/s. A minimum of 30 working days is required to complete the product/s excluding shipping time. Under no circumstances are the custom made products or finishes available for credit or return.

## Par Taps' Domestic Warranty Period on all purchases from 1 March 2016

<b>Tapware &amp; Mixers</b>	10 years Ceramic Disc Cartridge Part only 10 years Replacement part/s excluding general wear & tear 1 year labour *Excludes Jumper Valves, O-rings and washers & General wear & tear
<b>Accessories</b>	1 year replacement part/s 1 year replacement part/s
<b>Finishes</b>	1 year replacement part/s only (Every finish except for Chrome is considered an Other Finish) Excludes any finishes that will naturally patina with time.* *Antique Bronze, Native Brass, Polished Brass, Brass Gold, Copper, Antique Copper, Rumbled Brass and Raw Brass

## Commercial warranty is limited to a total of 1 year & is parts only.

Commercial warranty is anything other than a domestic or residential property.

## Warranty Contact Details:

All claims are to be made to Par Taps Pty Ltd by either email, fax or mail, with a description of the alleged fault together with proof of purchase, the delivery docket with the purchase order (available from the store the goods were purchased from, details of the licensed plumber who installed the goods where Applicable.) Please forward all the required details to;

### Par Taps Pty Ltd

25 – 27 Bellevue Crescent Preston, VIC 3072

p: 03 9484 0960

e: [service@partaps.com.au](mailto:service@partaps.com.au)